

Terms of Service

Effective Date: [1/1/2025]

By booking services or using this website, you agree to the following terms and conditions set by Relatable Lactation LLC.

1. Services Provided

Relatable Lactation LLC offers in-home and virtual lactation consultations for prenatal and postpartum support. These services are educational and supportive, not a substitute for medical advice.

2. Appointments & Cancellations

Appointments must be booked in advance.

Cancellations made at least 48 hours prior will receive a full refund of the deposit.

Cancellations within 24 hours or no-shows will forfeit the deposit.

Rescheduling must be done through the appointment portal.

3. Payment

All services must be paid at the time of booking unless otherwise arranged. Secure payment processing is handled through trusted third-party providers.

4. Client Responsibilities

Clients agree to provide accurate health information, participate actively in sessions, and consult their healthcare provider for any medical concerns.

5. Intellectual Property

All content on this website, including written materials, logos, and branding, is the property of Relatable Lactation LLC and may not be used or reproduced without permission.

6. Limitation of Liability

Relatable Lactation LLC is not liable for outcomes based on the advice or support provided. Clients are responsible for their decisions and health care.

7. Changes to Terms

We reserve the right to update these terms at any time. Continued use of services implies acceptance of the updated terms.

Contact Us

For questions or concerns, contact us at sophiataylor@relatable-lactation.com

